# Nearshore progression past & present: Destination Canada

#### written by Manoj Khanna | August 14, 2004

In past and recent developments — the nearshore progression has moved along as well — despite the offshore raves. Canada offers competitiveness and might not be the ideal outsource partner for saving's beyond 20% but still the "maple leaf" offers a lot more than the conventional destinations like India and China.

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  <u>407 ETR</u>
- <u>ICT GROUP Expands Relationship With U.S. Robotics</u>
  <u>Corporation</u>

Read the following stories on some Canadian companies' striking gold – from the archives...

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- <u>TELUS acquires outsourcing business from Ottawa-based</u>
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#### Open Source: Today and Tomorrow

written by Manoj Khanna | August 14, 2004 It all started from developer to developer, and now its going from corporate to corporate and now even from government to their other government departments. There is a growing love for Open Source and its wide and clear. To understand things more clearly in a detailed perspective <u>John Carroll</u> recently wrote a series of articles on Open Source, which is interesting and at the same time informative:

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How the software economy is driven by proprietary work

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#### East outsourcing jobs back to West

written by Manoj Khanna | August 14, 2004 This <u>story</u> brings out focus on some of the Indian-Offshore giants coming to the US next neighbour Canada and setting their roots there. For anybody who's unaware of the potential which the Indian industry has to offer clearly can get *some* idea in this story. For India itself a great amount of work is left to be done. Company's like IBM, Microsoft, Oracle, GE, Accenture aren't setting up their offices and creating development centers there for offshoring work of US or Europen markets; in fact, the great deal of work is going to come *vice-versa* back to US/Canada for that matter. So all the hoopla about 'our' jobs being stolen might have a second tune to it. As for right now one needs to wait and watch the ball rolling.

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In a recent <u>story</u> – Canadian businesses are not immediately thinking of offshore outsourcing for IT enabled services. Part of the reason is political scenario with in Canada as well as in its neighborhood country US, and part of the reason is that the normal business process is not that overwhelming in the economy right now; and, couple of sectors of the industry are expecting a decrease in the demand for outsourcing.

Read the full story here.

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